



Follow

# The SmartVest Journey

*from prescription to airway clearance*



## A PATIENT'S GUIDE TO GETTING A SMARTVEST

After your doctor prescribes you a SmartVest Airway Clearance System, Electromed receives the prescription and assigns you a dedicated **Patient Care Team Member (PCTM)**. From there, your PCTM helps you every step of the way!

STEP

1

## The SmartVest Process Begins with a Phone Call



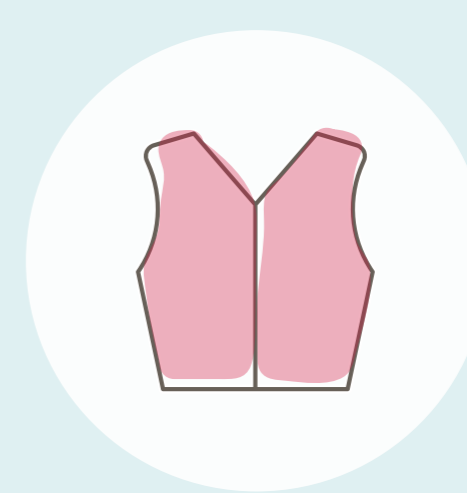
### CONTACT

You will receive a call from your PCTM in 1-2 days to review your contact and medical information for processing your SmartVest order.



### CONFIRM

Your Patient Care Team Member walks you through the reimbursement process and verifies your insurance benefits.

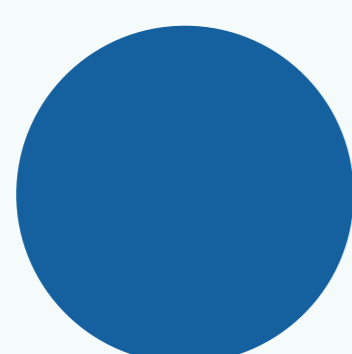


### CUSTOMIZE

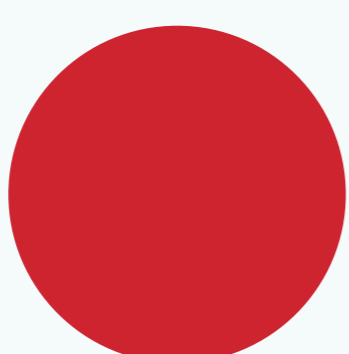
You choose the size and color of your SmartVest garment to fit your personal style and select the color of your SQL device to match your garment.

➔ **Incoming Call?** Keep an eye out for your PCTM's phone call – it will be from a **952** area code.

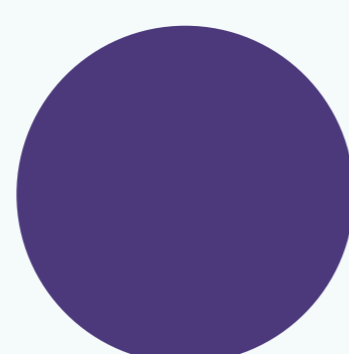
### Choose Your Vest Color



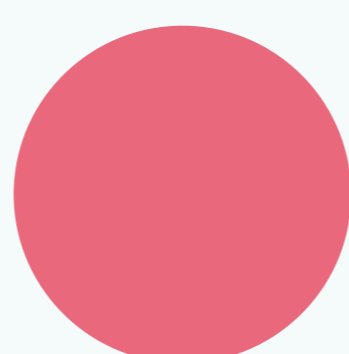
BLUE



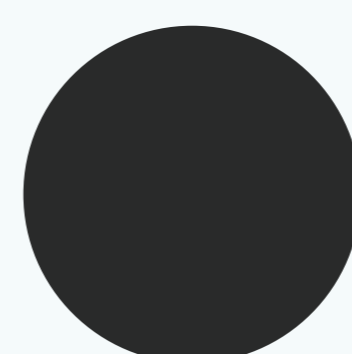
RED



PURPLE



PINK



BLACK



CAMO

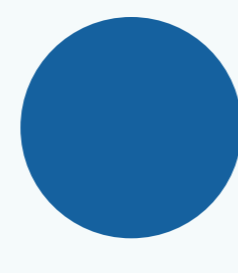


PINK CAMO

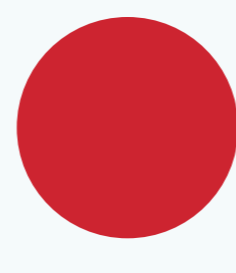
### Choose Your Generator Color



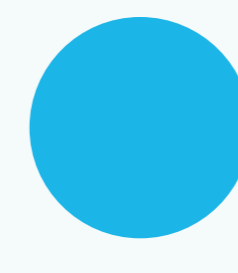
GRAY



BLUE



RED

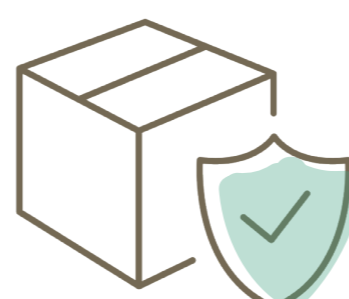


BRIGHT BLUE

STEP

2

## Your SmartVest Is Shipped



Once your SmartVest is shipped, your designated Patient Care Team Member calls you with shipping information and the expected delivery date.



### CUSTOM ORDER

After your SmartVest is customized, your order is placed.



### RECEIVE TRACKING

Your PCTM will give you a call to provide shipping and delivery details.



### SCHEDULE TRAINING

A licensed medical professional will call to set up a time for in-home training on the SmartVest system.



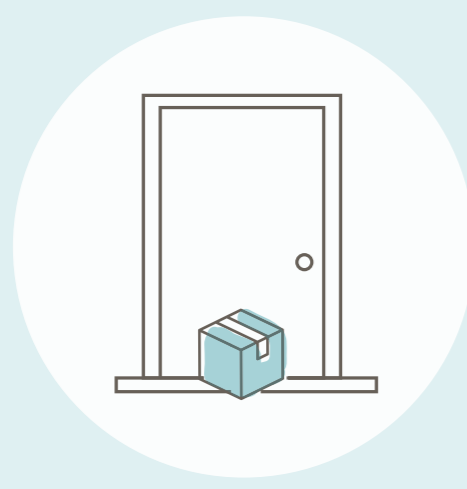
### SMARTVEST ARRIVES

Your SmartVest garment and device arrive with helpful information and patient resources.

STEP

3

## Your SmartVest Treatment Begins!



**The SmartVest Airway Clearance System comes to your door.** Your device arrives in two boxes and includes a kit, consisting of a product manual, brochures, and other patient resources.



**In-home training.** Your patient trainer works with you to ensure you feel comfortable operating the device and can perform your therapy sessions independently.



**Proactive, ongoing support – whenever you need it.** Within 5 days of your initial treatment, your dedicated Patient Care Team Member calls you to follow-up on your therapy and to see if you have any questions.

➔ **Patient Services Line: 888.966.2525 • 7 a.m.-10 p.m. CST**  
A team of licensed respiratory therapists are ready to help with operating and troubleshooting your SmartVest system.

We're here to help you get started.

Contact SmartVest at **800.462.1045** or visit **smartvest.com**.

**smartvest**<sup>®</sup>

AIRWAY CLEARANCE SYSTEM